

# FACILITY FAQ'S

## **Q. WHAT ARE THE FACILITY HOURS OF OPERATION?**

A. THE KEARNEY SPORTSPLEX WILL OPERATE ON A SUMMER AND NON-SUMMER SCHEDULE THAT INCLUDES:

### **SEPTEMBER THROUGH APRIL:**

8:00 A.M. TO 10:00 P.M. – MONDAY – FRIDAY

8:00 A.M. TO 8:00 P.M. – SATURDAY

10:00 A.M. TO 8:00 P.M. – SUNDAY

### **MAY THROUGH AUGUST:**

8:00 A.M. TO 8:00 P.M. – MONDAY – SATURDAY

12:00 P.M. TO 8:00 P.M. – SUNDAY

\*PLEASE BE ADVISED THAT HOURS (ESPECIALLY WEEKENDS) MAY VARY BASED ON SPECIAL EVENTS OR PROGRAMMING.

## **Q. IS PARKING AVAILABLE?**

A. YES, VISITOR PARKING IS LOCATED ON THE WEST SIDE OF THE KEARNEY SPORTSPLEX. PARKING IS FREE AND INCLUDES ADA PARKING STALLS. BUS AND RV PARKING MUST BE PRE-APPROVED BY SPORTSPLEX STAFF. PARKING OVERNIGHT IN THE PARKING LOTS LOCATED DIRECTLY EAST AND WEST OF THE SPORTSPLEX BETWEEN THE HOURS OF 12:00 A.M. TO 6:00 A.M. IS PROHIBITED. PLEASE CALL THE SPORTSPLEX STAFF AT (308) 455-7135 IF YOU HAVE QUESTIONS ABOUT BUS PARKING.

## **Q. WHAT ARE THE WAYS TO PLAY AT THE SPORTSPLEX?**

A. THE KEARNEY SPORTSPLEX OPERATES BASED ON HOURLY RENTALS, DROP-IN PLAY, AND SPECIAL EVENTS. GUESTS USING HOURLY RENTAL AND DROP-IN PLAY SHOULD DO SO DURING DESIGNATED AND SCHEDULED TIMES. HOURLY RENTALS CAN BE SCHEDULED BY CONTACTING THE SPORTSPLEX AT (308) 455-7135 AND DROP-IN PLAY TIMES CAN BE FOUND BY VISITING OUR WEBSITE, [WWW.KEARNEYSPOKTSPLEX.ORG](http://WWW.KEARNEYSPOKTSPLEX.ORG).

## **Q. WILL THERE BE AN ADMISSION FEE OR COST TO ATTEND SPECIAL EVENTS HELD AT THE SPORTSPLEX?**

A. DEPENDING ON THE EVENT, AN ADMISSION FEE MAY BE CHARGED TO GAIN ENTRANCE INTO THE COMPETITION COURTS OR FIELDS AT THE SPORTSPLEX. ADMISSION PRICES VARY DEPENDING UPON THE EVENT AND ARE DETERMINED BY THE EVENT DIRECTOR, NOT THE SPORTSPLEX STAFF. PLEASE CONTACT THE SPECIAL EVENT DIRECTOR FOR MORE INFORMATION AND/OR ADMISSION PRICES.

## **Q. IS THE SPORTSPLEX IS A CASHLESS FACILITY?**

A. NO, THE FACILITY ACCEPTS CASH, CREDIT, AND DEBIT.

## **Q. WHAT IS THE SPORTSPLEX'S POLICY ON BAGS?**

A. USERS AND GUESTS ARE ENCOURAGED TO LIMIT THE NUMBER OF ITEMS THEY BRING INTO THE FACILITY. THERE IS NO 'CLEAR-BAG' POLICY IN EFFECT FOR THE FACILITY.

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## **Q. IS OUTSIDE FOOD AND BEVERAGES ALLOWED TO BE BROUGHT INTO THE SPORTSPLEX?**

A. YES, OUTSIDE FOOD AND NON-ALCOHOLIC BEVERAGES MAY BE BROUGHT INTO THE SPORTSPLEX, AS LONG AS THEY ARE NOT IN GLASS CONTAINERS AND DO NOT REQUIRE HEATING. FOOD AND BEVERAGES (EXCLUDING WATER) ARE NOT PERMITTED ON THE PLAYING COURTS OR FIELDS (INCLUDING THE TRACK) BUT ARE ALLOWED IN SEATING AREAS THROUGHOUT THE FACILITY (INCLUDING BLEACHERS). WATER IS ALLOWED ON THE PLAYING COURTS, FIELDS, AND TRACK BUT MUST BE IN A METAL OR PLASTIC BOTTLE THAT IS CAPPED OR SEALED.

SMALL, PERSONAL-SIZED COOLERS, NO LARGER THAN 12 INCHES X 12 INCHES X 12 INCHES, ARE ALLOWED TO BE BROUGHT INSIDE THE FACILITY. LARGE COOLERS OR COOLERS WITH WHEELS (DESIRED FOR TEAM USE) MUST BE PRE-APPROVED BY SPORTSPLEX STAFF.

DOORDASH OR OTHER FOOD DELIVERY SERVICES WITHIN THE FACILITY ARE PROHIBITED. ALL DELIVERIES OR PICK-UPS MUST BE REDEEMED OR HANDLED OUTSIDE OF THE FACILITY.

## **Q. WHAT IS SPORTSPLEX'S POLICY ON TOBACCO, VAPING, AND ALCOHOL?**

A. THE SPORTSPLEX IS STRICTLY A TOBACCO-FREE AND ALCOHOL-FREE FACILITY. NO SMOKING OR OTHER USE OF TOBACCO PRODUCTS INCLUDING PIPES, CIGARS, CIGARETTES, OR CHEWING TOBACCO IS PERMITTED WITHIN THE FACILITY. THIS INCLUDES VAPING, VAPING DEVICES, OR OTHER VAPORIZERS (INCLUDING SMOKELESS). THE USE OF ALCOHOL IS ALSO PROHIBITED AND ALCOHOL IS NOT PERMITTED WITHIN THE FACILITY.

## **Q. ARE ANIMALS PERMITTED AT THE SPORTSPLEX?**

A. REGISTERED SERVICE ANIMALS ARE ALLOWED IF KEPT ON A LEASH AND FOLLOWING GUIDELINES. CERTAIN EVENTS MAY RESTRICT ANIMAL ACCESS DUE TO SPECTATOR SAFETY.

## **Q. DOES THE SPORTSPLEX HAVE A LOST & FOUND?**

A. YES, LOST AND FOUND ITEMS WILL BE KEPT FOR 30 DAYS AT THE SPORTSPLEX FRONT DESK. PLEASE BE ADVISED THAT THE SPORTSPLEX IS NOT RESPONSIBLE FOR LOST, STOLEN, OR DAMAGED ITEMS.

## **Q. IS THERE A LACTATION ROOM AVAILABLE AT THE SPORTSPLEX?**

A. YES, WE HAVE A DEDICATED, PRIVATE LACTATION ROOM FOR NURSING MOTHERS THAT IS LOCATED ALONG THE WESTERN CORRIDOR AND EQUIPPED WITH A COMFORTABLE CHAIR, TABLE, ELECTRICAL OUTLETS, AND SINK FOR WATER AND CLEANING ACCESS.

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## **Q. IS THERE VIDEO SURVEILLANCE WITHIN THE SPORTSPLEX?**

A. YES, THE FACILITY IS EQUIPPED WITH CAMERAS TO PROVIDE VIDEO SURVEILLANCE AND ASSIST WITH MONITORING USE FOR SAFETY AND CODE OF CONDUCT ISSUES THAT MAY ARISE, HOWEVER, THESE CAMERAS ARE NOT MONITORED CONTINUOUSLY. CAMERAS ARE EXCLUDED FROM AREAS WHERE A PERSON HAS A REASONABLE EXPECTATION OF PRIVACY INCLUDING ALL RESTROOMS, SHOWER AREAS, AND LACTATION ROOM.

## **Q. HOW DO I REPORT SUSPICIOUS ACTIVITY?**

A. A SUSPICIOUS ACTIVITY IS WHEN A PERSON'S CONDUCT OR ACTION DOES NOT FIT THE NORMAL DAY-TO-DAY ACTIVITY OF OUR FACILITY OR FACILITY GROUNDS - AN OCCURRENCE THAT IS OUT OF PLACE AND SHOULD NOT BE HAPPENING IN OUR FACILITY OR FACILITY GROUNDS.

REMEMBER - IF YOU OBSERVE SOMETHING UNUSUAL OR THINK SOMETHING LOOKS WRONG, FOLLOW YOUR INSTINCT AND REPORT IT. YOU WILL NOT GET IN TROUBLE WITH THE POLICE - AND YOU WILL BE DOING A SERVICE TO YOUR COMMUNITY!

CONSIDER THE FOLLOWING ACTIVITIES AS SUSPICIOUS AND CALL THE KEARNEY POLICE DEPARTMENT NON-EMERGENCY NUMBER (308) 237-2104:

- A PERSON OR VEHICLE STAYS IN THE SAME PLACE FOR AN UNUSUAL LENGTH OF TIME.
- A PARKED CAR WITH THE ENGINE RUNNING- REGARDLESS OF WHETHER A PERSON IS INSIDE OR NOT.
- A PERSON BEHAVES STRANGELY OR EXHIBITS UNUSUAL MOVEMENTS, LOOKS OUT OF PLACE, OR IS WANDERING AIMLESSLY.
- A PERSON CONCEALING AN OBJECT, CARRYING A WEAPON OR SUSPICIOUS BAG.
- A PERSON LOOKING INTO CARS, MOVING FROM CAR TO CAR, AND/OR TRIES DOOR HANDLES.
- A PERSON LOOKING INTO THE WINDOWS OF A FACILITY DURING NON-OPERATIONAL HOURS, OR FORCIBLY ENTERING A FACILITY DURING NON-OPERATIONAL HOURS.
- A PERSON CARRYING/TRANSPORTING UNUSUAL/VALUABLE OBJECTS, DAY OR NIGHT.
- A PERSON SELLS/CONDUCTS BUSINESS OUT OF THEIR CAR, VAN, TRUCK, OR OTHER VEHICLE.
- A VEHICLE WITHOUT LIGHTS ON, ARRIVING OR LEAVING AT NIGHT.
- A PERSON YOU DON'T KNOW OFFERING CANDY OR GIFTS TO CHILDREN.

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**Q. DOES THE SPORTSPLEX HAVE AN INCLEMENT AND SEVERE WEATHER POLICY?**

A. AS AN INDOOR SPORTS FACILITY, THE SPORTSPLEX MAKES EVERY ATTEMPT TO STAY OPEN IN ALL WEATHER CONDITIONS. HOWEVER, SPORTSPLEX STAFF HAS THE RIGHT TO CLOSE THE FACILITY AND/OR CANCEL/POSTPONE ACTIVITIES FOR PUBLIC SAFETY IN THE EVENT OF ANY STORM WARNINGS ISSUED BY THE NATIONAL WEATHER SERVICE, BUFFALO COUNTY EMERGENCY MANAGEMENT, OR THE CITY OF KEARNEY FOR ANY TORNADO, SEVERE THUNDERSTORMS, ICE, AND HEAVY SNOWFALL/BLIZZARDS. SPORTSPLEX STAFF WILL ATTEMPT TO COMMUNICATE THE STATUS OF CANCELLATIONS, POSTPONEMENTS AND CLOSURES FOR INCLEMENT OR SEVERE WEATHER ON OUR FACEBOOK PAGE, 'KEARNEY, NE SPORTSPLEX', OR ON THE SPORTSPLEX WEBSITE ([WWW.KEARNEYSPOKSPORTSPLEX.ORG](http://WWW.KEARNEYSPOKSPORTSPLEX.ORG)).

**Q. WILL THERE BE SCHEDULED ANNUAL AND ROUTINE MAINTENANCE CLOSURES?**

A. YES, EACH YEAR THE SPORTSPLEX WILL CLOSE SPECIFIC AREAS WITHIN THE FACILITY FOR ROUTINE AND ANNUAL MAINTENANCE AND DEEP CLEANING. WHEN POSSIBLE, A NOTICE WILL POSTED ON OUR FACEBOOK PAGE, 'KEARNEY, NE SPORTSPLEX', OR ON THE SPORTSPLEX WEBSITE ([WWW.KEARNEYSPOKSPORTSPLEX.ORG](http://WWW.KEARNEYSPOKSPORTSPLEX.ORG)).

**Q. WHAT IS THE SPORTSPLEX CODE OF CONDUCT?**

A. ATHLETES, COACHES, SPECTATORS, AND GUESTS ARE EXPECTED TO SET A SUPERIOR EXAMPLE OF SPORTSMANSHIP AND RESPECT OF OTHERS WHILE INSIDE THE SPORTSPLEX. ABUSIVE OR OFFENSIVE LANGUAGE WILL NOT BE TOLERATED. PHYSICAL VIOLENCE OF ANY KIND WILL RESULT IN IMMEDIATE REMOVAL FROM THE FACILITY. SPECTATORS ARE NOT ALLOWED ON THE COURT OR FIELD OF PLAY. LOITERING OR ABUSE OF FACILITY/EQUIPMENT IS NOT ALLOWED. INDIVIDUALS IN VIOLATION OF THIS CODE OF CONDUCT POLICY MAY BE ASKED TO LEAVE THE FACILITY.

**Q. ARE THERE SUPERVISION AND ACCOMPANIMENT REQUIREMENTS FOR USERS AND GUESTS?**

A. YES, ALL USERS AND GUESTS ARE REQUIRED TO CHECK IN AT THE FRONT DESK UPON ENTERING THE FACILITY. FOR SPECIAL EVENTS, A DESIGNATED CHECK-IN AREA MAY BE SET UP TO ALLOW ENTRY FOR PARTICIPANTS AND SPECTATORS TO USE. THUS, CHECKING-IN AT THE FRONT DESK WOULD NOT BE REQUIRED.

ALL PERSONS AGED 13 AND BELOW MUST BE ACCOMPANIED BY A RESPONSIBLE ADULT OR PARENT OVER THE AGE OF 16 AND MUST NOT BE LEFT UNATTENDED IN THE FACILITY UNLESS THE PERSON IS PARTICIPATING IN A SCHEDULED PROGRAM OR EVENT ORGANIZED BY A SPORTS ORGANIZATION/ASSOCIATION, COACH, INSTRUCTOR, OR SUPERVISOR. BY REQUIRING CHILDREN AGED 13 AND BELOW TO BE ACCOMPANIED BY ADULTS, SPORTSPLEX AIMS TO CREATE A MORE SECURE AND FAMILY-FRIENDLY ENVIRONMENT FOR EVERYONE PRESENT.

# FACILITY RULES

**USERS AND GUESTS AGREE TO ABIDE BY AND ENFORCE ALL THE RULES AND PROCEDURES THAT THE CITY OF KEARNEY HAS ESTABLISHED FOR THE KEARNEY SPORTSPLEX'S USE, AND ANY AND ALL OTHER RULES OR POLICIES THAT APPLY TO THE CITY OF KEARNEY, INCLUDING BUT NOT LIMITED TO THE FOLLOWING:**

- ALL USERS AND GUESTS OF THE KEARNEY SPORTSPLEX UNDERSTAND THEY USE THE FACILITY AND EQUIPMENT AT THEIR OWN RISK. THE KEARNEY SPORTSPLEX AND THE CITY OF KEARNEY ARE NOT LIABLE FOR ANY PERSONAL INJURY OR EQUIPMENT DAMAGE SUSTAINED IN ANY AREA OF THE FACILITY.
- REPORT ANY DAMAGE/ISSUES/INJURIES/ACCIDENTS/EQUIPMENT FAILURES OR MALFUNCTIONS IMMEDIATELY TO SPORTSPLEX STAFF. VANDALISM OR INTENTIONAL DESTRUCTION OF PROPERTY WILL NOT BE TOLERATED. ANY DAMAGE TO THE FACILITY OR EQUIPMENT MAY RESULT IN FINANCIAL PENALTIES, REMOVAL FROM THE FACILITY AND/OR LEGAL ACTION.
- TOBACCO, VAPING (INCLUDING SMOKELESS), GLASS BOTTLES, ALCOHOL, DRUGS, OR WEAPONS OF ANY KIND ARE STRICTLY PROHIBITED WITHIN THE FACILITY.
- ANY USER OR GUEST WHO IS INTOXICATED BEFORE ENTERING THE SPORTSPLEX MAY BE DENIED ENTRY INTO THE FACILITY. ANY USER OR GUEST FOUND INTOXICATED WITHIN THE SPORTSPLEX OR CAUSING A DISTURBANCE AS DETERMINED BY SPORTSPLEX STAFF MAY BE ASKED TO LEAVE THE FACILITY WITHOUT REFUND AND MAY BE SUBJECT TO FURTHER CONSEQUENCES.
- NO BALL BOUNCING, THROWING OR WARM-UP ACTIVITY OUTSIDE THE DESIGNATED ATHLETIC AREAS THAT INCLUDES NO THROWING OR BOUNCING BALLS OFF OF THE WALLS, DOORS OR WINDOWS.
- WHILE UTILIZING ACTIVITY AREAS, ATHLETIC APPAREL INCLUDING SHIRTS, ATHLETIC SHORTS OR PANTS, AND CLOSED-TOED/CLOSED-HEEL ATHLETIC SHOES ARE REQUIRED TO BE WORN.
- PLEASE DISPOSE OF ALL TRASH IN THE APPROPRIATE BINS THROUGHOUT THE FACILITY AND CLEAN UP AFTER YOURSELF TO HELP MAINTAIN A CLEAN ENVIRONMENT.
- PLEASE RETURN ALL CHECKED-OUT EQUIPMENT TO SPORTSPLEX STAFF.
- EQUIPMENT IS NOT TO BE REMOVED FROM ACTIVITY AREAS AND MUST BE USED FOR ITS INTENDED PURPOSE.
- FOR SAFETY REASONS, WE RECOMMEND ALL PERSONAL BELONGINGS BE STORED TOGETHER AND SECURED. SPORTSPLEX IS NOT RESPONSIBLE FOR ANY PERSONAL BELONGINGS LOST OR STOLEN.
- USE OF BICYCLES, ROLLERBLADES, SKATEBOARDS, HOVERBOARDS AND DRONES ARE PROHIBITED INSIDE THE SPORTSPLEX.
- ONLY REGISTERED SERVICE ANIMALS ARE ALLOWED IN THE FACILITY.
- HEADPHONES MUST BE USED WHILE LISTENING TO PERSONAL MUSIC.
- ON-DUTY SPORTSPLEX SUPERVISORS HAVE AUTHORITY OVER ALL ACTIVITY AREA CONDUCT AND MAY ASK THE USER OR GUEST TO LEAVE THE FACILITY FOR FAILURE TO FOLLOW INSTRUCTIONS.
- NO PHOTOS OR VIDEOS SHOULD BE TAKEN IN SHOWER ROOMS OR RESTROOMS.

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- RENTAL/HOURLY USERS NEED TO BE AWARE OF THE TIME AND BE SURE TO VACATE THE FIELD OF PLAY ON TIME TO ENSURE THE NEXT ACTIVITY OR USE CAN START ON TIME. FAILURE TO DO SO MAY RESULT IN ADDITIONAL FEES.
- FACILITIES WITHIN THE SPORTSPLEX MAY BE CLOSED AND/OR RESERVATIONS CANCELED WHEN WARRANTED (I.E., SPECIAL EVENTS, MAINTENANCE PROJECTS, INCLEMENT WEATHER).
- SPITTING AND NASAL BLOWOUTS ARE PROHIBITED.
- IT IS STRONGLY ADVISED THAT USERS BRING TWO PAIRS OF SHOES DURING THE WINTER SEASON. ONE PAIR TO WEAR INTO AND OUT OF THE FACILITY, AND ANOTHER PAIR STRICTLY TO PLAY IN. FOR THE SAKE OF THE PLAYING SURFACES, AND ALSO FOR THE SAFETY OF THE PARTICIPANTS, PLEASE DO NOT WEAR WET/DIRTY SHOES FROM THE OUTSIDE ONTO THE PLAYING SURFACES.